

RPPR State of the County report, Cabinet 17 July 2018

Core Offer extract

5. Our Core Offer

5.1 With so much already taken out of our budget and more still to save, the County Council now needs to articulate a Core Offer of the realistic level of service we must provide, not merely to meet our statutory duties but to meet real local need. It will need to include an element of early intervention and prevention to prevent an escalation of urgent need and more expensive interventions. It will also include work to support the economy of the county – helping to ensuring that local people have access to well paid, high quality employment is one of the most important things we can do to build resilience and reduce dependency on public services. It is suggested that a Core Offer is developed on the basis set out below.

Highways

5.2 Our core offer:

- Provide sufficient maintenance to keep our highways, footpaths, verges, street lighting and traffic signals safe to use.

Community Services

5.3 Our core offer:

- Provide core archives and records services;
- Provide a statutory trading standards service (e.g. inspections and sampling for high risk food, animal disease control and prosecutions and enforcement actions);
- Provide a statutory Road Safety service:
 - carry out studies into road accidents, and take measures to prevent such accidents;
 - undertake Road Safety Audits on all internal highway improvement schemes;
- Provide a modern and sustainable Library and Information Service, based on current and future needs, and set up support for communities who wish provide a more local service;
- Provide a Gypsy and Travellers service and maintain Bridies Tan transit site and the four permanent traveller sites in East Sussex;
- Provide a core Emergency Planning service ; and
- Provide Registration Services.

Transport

5.4 Our core offer:

- Manage the National Concessionary Fares Scheme in East Sussex; and
- Operate Civil Parking Enforcement where it has been implemented.

Economy

5.5 Our core offer:

- Act as a strategic authority that intervenes, in partnership, decisively and cost effectively where it can make a difference, especially by leveraging in external funding.

Waste Disposal

5.6 Our core offer:

- Dispose of household waste collected by the borough and district councils (Integrated Waste Management Services (PFI) Contract); and
- Provide a limited number of household waste disposal centres.

Planning & Environment

5.7 Our core offer:

- Statutory Planning Service and Development Control service;
- Statutory Flood Risk Management; and
- Statutory Strategic Transport Planning (including delivery of the Local Transport Plan).

Support to schools and pupils

5.8 Our core offer:

- Plan for the right number of school places in the right locations in the county
- Administer a school admission process;
- Commission and purchase Home to School Transport where there is a statutory duty to do so;
- Safeguard children and young people;
- Manage referrals and undertake statutory assessments of children with SEND and commission suitable placements;
- Monitor performance of all schools: advise the Regional Schools Commissioner about concerns relating to academies and identify support for maintained schools at risk of being judged to have serious weaknesses or being placed in special measures by OFSTED;
- Work with schools to support vulnerable pupils who are at risk of or have been excluded or who are not attending; and
- Ensure children who are being educated at home receive suitable provision.

Children's Social Care

5.9 Our core offer:

- Provide care and support for children and young people where there is evidence that they have suffered significant harm or are at immediate risk of significant harm and provide an alternative home for children who are unable to live with their parents or in their extended family;
- Commission the health visiting service to undertake statutory checks and provide help and advice to parents;
- Provide key worker support for those families covered by the Government's Trouble Family programme and payments; and
- Arrange youth provision where others fund it but think we are best placed to deliver.

Older people and working age adults

5.10 Our core offer:

- Assess and meet critical and substantial need and commission and deliver services that meet that need directly or through the independent and voluntary sectors;
- Engage with the market to ensure that they are aware of and can meet current and future need; and
- Ensure a robust safeguarding system to protect vulnerable people.

5.11 This will be delivered through:

- Health and Social Care Connect – which allows people to
 - report abuse or neglect;
 - apply for care and support; and
 - get support for a carer.
- Locality Teams – multidisciplinary teams of professionals from health and social care. These can include nurses, therapists, social workers and proactive care practitioners to provide consistent care for local people;

- Joint Community Rehabilitation - occupational therapists, physiotherapists and support workers to provide re-ablement and rehabilitation services which help people restore or minimise loss of function and maximise independence and/or wellbeing;
- Equipment and Technology to support independent living; and
- Supporting People – where it provides a replacement for direct care.

How we will work

5.12 Our core offer:

- Members will be supported to fulfil their role as the democratic voice of local people;
- We will be open and transparent about what we do and the decisions we have made and provide information about how we run things;
- We will engage with local people and communities about their aspirations for the lives and respond to their feedback; and
- We will give the best possible customer service.

5.13 If agreed by Cabinet, the Core Offer will be further defined and costed over the summer and used as the basis for business and financial planning in the next three years. The scope and remit of service reviews currently underway will also be reviewed to ensure that they fit within the Core Offer and the resources likely to be available in three years' time.

5.14 Having defined this offer we need to ensure that the public and businesses are aware of it. We also need to engage with them in a discussion about the new offer to the community. The discussion will need to provide assurance that we will continue to strive to deliver the best Core Offer we can within the resources available; but that we also need to encourage and support behaviour change in our communities which will help to deliver positive outcomes for the county and create resilience in places where the Council can no longer step in.